



Horace Mann understands the Coronavirus (COVID-19) has impacted the daily lives of educators and caused disruption to the school communities they serve. The task before you is monumental. As you adapt to these critical responsibilities, please know that Horace Mann is available and ready to support you. Horace Mann has been in the business of taking care of its customers and managing risk for 75 years, and they're being proactive to continue to provide the service our nation's educators deserve.

For those of you supporting remote learning, head to Horace Mann's new [Teaching Online resource center](#) to search for and download free online lessons, Brain Breaks® and curated articles for teachers adapting to remote learning. Visit www.horacemann.com/teaching-online.

If you need to reach Horace Mann over the coming days, they encourage you to leverage their online self-service tools and resources available 24/7. Their company and agents stand ready to assist you.

- Customers can access accounts online at Horacemann.com to view documents, download ID cards, make payments, and update contact information.
- Representatives are available by phone at 800-999-1030, 7 a.m. – 8 p.m. CST, Monday – Friday to help with auto, home, life and supplemental health insurance.
- Horace Mann agents are available to help answer questions about your insurance and retirement needs. To find your school's agent, use the [agent locator](#) or customers can [log in](#).
- Learn about how these events are impacting the financial markets in the [educational information](#) from our fund companies. Horace Mann agents can discuss as well.

As always, the health and well-being of their customers, employees, agents and the communities they serve is their top priority, and their thoughts are with those who have been impacted. Horace Mann is closely monitoring guidance from the Centers for Disease Control and Prevention (CDC) and the World Health Organization for important steps that can help them stay prepared to meet your needs. Rest assured, they have and continue to take steps to protect the health of the team members who work in their offices.

Horace Mann will continue to closely monitor the situation and evaluate additional measures to support their customers and the education communities they proudly serve. Please visit the [CDC website](#) for the latest information on COVID-19.