WINTER 2022 CIAC STATE TOURNAMENTS

PURCHASE OF TICKETS WILL BE <u>ONLINE ONLY</u>. You will be notified via email when an online ticket sale for your event is created.

GOFAN TICKETS CANNOT BE PRINTED. Purchasers will be notified when purchasing their tickets that the ticket must be presented via a smartphone.

SCREENSHOTS CANNOT BE ACCEPTED. Advise your fans that WiFi/Mobile Data might be slow at the gates so have tickets downloaded to your phone before arrival to avoid a delay.

Please read the following information regarding the hosting of 2022 CIAC tournament games.

The information is also available on the "Downloads" tab in the Online Eligibility Center.

PASSES ACCEPTED

A list of acceptable passes https://casci.ac/7754

Please **PRINT** for your workers at the gates.

Note we **do not** accept Coaches Association (CHSCA) cards for entry to CIAC state tournaments.

SIGNS WITH QR CODE

Please print the QR code poster and post for online ticket purchasing well before the entry to prevent a backup.

English - https://www.casciac.org/pdfs/GoFanSelfCheckout.pdf
Spanish - https://www.casciac.org/pdfs/GoFanSelfCheckoutSpanish.pdf

TRAINING VIDEOS

Please have your ticket staff read and review these training videos on How to Validate Tickets and How Fans Buy Tickets as well as many FAQs:

https://get.gofan.co/digital-ticketing-guide

 If you have any questions regarding online tickets, please contact:

GoFan Support team at support@gofan.co **or** 770-910-3695

GOFAN WILL UPLOAD ALL EVENTS STARTING WITH THE FOLLOWING ROUNDS:

Boys and Girls Basketball – Qualifying and First Round
Ice Hockey – Qualifying and First Round
Boys Swimming – All Events

Wrestling – Divisional Championships
Gymnastics - Team Division Championship
Dance – Championships
Cheer – Championships a.m. and p.m.

GoFan will upload all events, and you will be required to login to GoFan HQ to access your ticket link <mark>if you are hosting</mark> the event. If you are not hosting, the event link will be accessible on GoFan.co by searching your school's name.

How do I access GoFan HQ?

- To get started, go to GoFan HQ and enter your school email address. You will then be prompted to create a password to login.

- Once you are logged in, please ensure your school logo is up to date as well as your account information. Click here for a quick tutorial on how to update your account.

What else can you do in GoFan HQ?

- Get your GoFan Event Link to share with fans once events are loaded

- Update the date/time of your event

- Update event capacity

- Check sales for your event in real-time!

If you have any questions regarding GoFan HQ, please contact Go Fan Support. Should your fans need assistance, please have them reach out to our fan support email at Service@gofan.co.

EXPENSE SHEETS

After a game completion, submit your expense sheet to **jbrown@casciac.org**

Basketball: https://casci.ac/7748

Boys Swimming: https://casci.ac/7749

Dance/Cheerleading: https://casci.ac/7750

Gymnastics: https://casci.ac/7751

Ice Hockey: https://casci.ac/7752

Wrestling: https://casci.ac/7753

Thank you for your part in providing a great tournament experience for Connecticut high school athletes!