# **SPRING 2022 CIAC STATE TOURNAMENTS**

PURCHASE OF TICKETS WILL BE ONLINE ONLY.

**GOFAN TICKETS CANNOT BE PRINTED.** Purchasers will be notified when purchasing their tickets that the ticket must be presented via a smartphone.

**SCREENSHOTS CANNOT BE ACCEPTED.** Advise your fans that WiFi/Mobile Data might be slow at the gates so have tickets downloaded to your phone before arrival to avoid a delay.

The information is also available on the "Downloads" tab in the Online Eligibility Center.

## **PASSES ACCEPTED**

A list of acceptable passes Please PRINT for your workers at the gates. https://casci.ac/8142

**Note** we **do not** accept Coaches Association (CHSCA) cards for entry to CIAC state tournaments.

# SIGNS WITH QR CODE

Click on any event from your GoFan HQ dashboard to view and download your QR codes.

When you use the Download QR Code option, the system will generate a custom QR code for the event or school page you select.

You can also use a general QR code for all CIAC games: <a href="https://casci.ac/8143">https://casci.ac/8143</a>

#### TRAINING VIDEOS

Please have your ticket staff read and review these training videos on How to Validate Tickets and How Fans Buy Tickets as well as many FAQs:

https://get.gofan.co/digital-ticketing-guide

https://get.gofan.co/resources/success-kit

If you have any questions regarding online tickets, please contact:

GoFan Support team at support@gofan.co or 770-910-3695

## **GOFAN WILL UPLOAD ALL EVENTS STARTING WITH THE FOLLOWING ROUNDS:**

Baseball, Softball, Girls&Boys Lacrosse, Boys Volleyball starting at ¼ final.

GoFan will upload all events, and you will be required to log in to GoFan HQ to access your ticket link if you are hosting the event. If you are not hosting, the event link will be accessible on GoFan.co by searching your school's name.

How do I access GoFan HQ?

- To get started, go to GoFan HQ and enter your school email address. You will then be prompted to create a password to log in.
- Once you are logged in, please ensure your school logo is up to date as well as your account information. <u>Click here</u> for a quick tutorial on how to update your account.

If you have any questions regarding GoFan HQ, please contact <u>Go Fan Support</u>. Should your fans need assistance, please have them reach out to our fan support email at <u>Service@gofan.co</u>.

## **EXPENSE SHEETS**

After a game completion, submit your expense sheet to jbrown@casciac.org

https://casci.ac/8141

Thank you for your part in providing a great tournament experience for Connecticut high school athletes!